

Federal Communications Commission 445 12<sup>th</sup> Street, S.W. Washington, D. C. 20554

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FOR IMMEDIATE RELEASE December 4, 2003

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## FCC WIRELESS BUREAU SENDS LETTER TO AT&T WIRELESS ON LOCAL NUMBER PORTABILITY IMPLEMENTATION

Washington, D.C. – The Wireless Telecommunications Bureau of the Federal Communications Commission today sent a letter to AT&T Wireless asking for information about difficulties the company appears to be facing with regard to porting telephone numbers to other carriers. A copy of that letter is attached.



## Federal Communications Commission Washington, D.C. 20554

December 4, 2003

Mr. Douglas I. Brandon Vice President – External Affairs & Law AT&T Wireless Services, Inc. 1150 Connecticut Ave., N.W. 4<sup>th</sup> Floor Washington D.C. 20036

Re: Wireless Local Number Portability Implementation

Dear Mr. Brandon:

As you are aware, the Commission's rules required wireless carriers to implement local number portability (LNP) by November 24, 2003. Since the deadline, thousands of consumers have exercised their new freedom to switch among service providers while keeping their phone number. In the coming days and months, we expect many additional consumers to take advantage of the new opportunity to port their number. As more consumers opt to port, it is critical that carriers' porting systems function properly.

Over the past few days, we have received a number of complaints from consumers and carriers, and have noted recent press accounts, indicating that a porting backlog exists for ports from AT&T Wireless to other carriers. We are committed to working with carriers to ensure that the porting process is as smooth as possible for consumers. To that end, I ask that you provide me information detailing the nature of the difficulties that AT&T Wireless appears to be facing with regard to porting numbers to other carriers, and the steps your company is taking to address this issue. Please provide me with this information by next Wednesday, December 10, 2003.

Thank you in advance for your cooperation in this matter and I look forward to receiving your response.

Sincerely,

John B. Muleta

Chief, Wireless Telecommunications Bureau